



TO See Below AT Various SUBJECT Lunden Stacker  
 FROM T. W. Bishop AT Meldrim DATE December 12, 1995

- E. L. Howell - Folkston
- J. V. McMillan - Opelika
- R. L. Robinson - Chapman
- K. L. Smith - Seaboard
- M. O. Hinson - Franklin
- B. W. Price - Savannah
- W. H. Skipworth - Franklin

I am writing this letter at Buford's request to inform all of the mills with Lunden stackers about a new contractor. We have been fighting poor stick placement with our stacker for a long time and recently called on Chuck Moles for help. Chuck and his partner worked for Lunden for years and are now in business for themselves.

Until now I have relied on Vince Heintzelman from Lunden for advice and service. After his visits we usually are a little better off but still not satisfied. Vince has been called to Meldrim once or twice a year since the startup but has never made extensive recommendations or completely satisfied us with results. Chuck Moles was called last week, only a few weeks behind Vince and convinced me that he could make the repairs necessary to get the stacker running like it should.

The problem with the Lunden stacker is that the operating people and maintenance men do not know the critical points of the machine or how to make repairs necessary to eliminate poor performance. The result is either inadequate repairs or incorrect modifications and frustration.

Chuck Moles is convincing and in my opinion a much better source of service than Lunden. I believe that all of the older machines would benefit from his help immediately and the plants with new machines should call on him within six months of startup. Seaboard has already contracted with Chuck for a complete overhaul and he will be doing extensive work on our machine in January.

The information on his business is listed below:

MOCO Engineering & Fabrication  
 Chuck Moles - Owner  
 5419 N. Campbell Rd.  
 Otis Orchards, WA 99027

Office: 509-926-7762

Home: 509-226-1225