



H. W. CULP LUMBER COMPANY

Southern Yellow Pine

OFFICE AND PLANT
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November 5, 2003

Dear Eric,

Just a quick note as a follow up on our Moco modification project to our Lunden stacker last month.

The complete stick infeed, unscrambler, lug loader, and stick shuttle replacement was the correct recommendation on your part. I wish we had done this much earlier. Thank you for pushing us to do it all—not just part of it.

Our operators are thrilled with its operation, lack of jamming, and increased speed. I think our stick breakage at the stacker has been reduced by 90%. Seldom do the operators have to climb out on the pack to fix problems.

Ben and Loren get an A+ for their efforts during the project. They went beyond the call of duty with their hands on help and they are such professionals in their attitude, work ethic, and understanding of the equipment. Our guys gained a respect for them throughout the conversion.

Thanks for a successful on time/on budget project that will pay back very quickly. We set an all time production record for the week—the first week it ran after the conversion.

Thank you to all your employees. Keep up the good work. It was, as usual, good to work with Moco Engineering.

Sincerely,

A handwritten signature in cursive script, appearing to read 'David L. Richbourg'.

David L. Richbourg
Plant Manager

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